

旅遊保險

Policy Number

TRL - 2192 -



AssoCare
Travel Insurance



Underwriting Agent:



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聯誠保險代理有限公司

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招商局
CHINA MERCHANTS GROUP
Since 1872



IMPORTANT NOTE 重要事項

The maximum duration of each Journey to be covered is 90 calendar days for Annual Policy; and 120 calendar days for Single Journey Policy.
全年保險單每次旅程最長保障期為90日；單次旅程保險單最長保障期為120日。

WARRANTY 限制條款(以英文為準)

The Insured Person warrants that he/she is not travelling contrary to the advice of a Qualified Medical Practitioner, or for the purpose of obtaining medical treatment. If the Insured Person has a major existing illness, he/she must obtain a written approval from his/her usual Qualified Medical Practitioner before travel. The Insured Person must be Hong Kong resident ordinarily residing in Hong Kong.

受保人保證沒有違背註冊醫生的勸告，更非因為以治療疾病為目的而出外旅遊。如受保人已身患重病，則必須事先獲得其主診註冊醫生之書面同意方可起程。受保人必須為香港居民，並通常居於香港。

保單

SAMPLE

Please Read the Policy Carefully.

1. COVER

In consideration of the payment of the premium and due observance and fulfilment of the terms and conditions of this Policy insofar as they relate to anything to be done or complied with by the Insured Person and subject to the terms, conditions and exclusions contained herein if any of the Events referred to in this Policy shall happen, China Merchants Insurance Company Limited (hereinafter called "CMI") will pay the Benefits to the Insured Person or in the case of his/her death, to his/her Estate.

2. DEFINITIONS

- 2.1 "Acquired Immune Deficiency Syndrome" or "AIDS" shall have the meanings assigned to it by the World Health Organisation and shall include Opportunistic Infection, Malignant Neoplasm, Human Immune Deficiency Virus (HIV), Encephalopathy (Dementia), HIV Wasting Syndrome or any disease or sickness in the presence of a sero-positive test for HIV.
"Opportunistic Infection" shall include but not be limited to pneumocystis carinii pneumonia, organism of chronic enteritis, virus and/or disseminated fungi infection.
"Malignant Neoplasm" shall include but not be limited to Kaposi's sarcoma, central nervous system lymphoma and/or other malignancies now known and/or which become known as immediate causes of death, an illness or disability, in the presence of Acquired Immune Deficiency.
- 2.2 "Benefits" means the amount of coverage as specified in the Policy against the relevant Events stated herein and the maximum amount payable under these Events is on the basis of any one Insured Person. For an Insured Person who is aged 17 years or below on the Inception Date of the Policy, the amount payable shall be limited to 50% of the amount of coverage as specified in the Policy, except for Section 6 – Personal Accident and Section 19 – Personal Accident Top-Up Cover (where applicable), where the maximum amount payable would be HK\$250,000.
- 2.3 "Hospital" means a hospital (other than an institution for the aged, chronically ill or convalescent or nursing home) operated pursuant to law for the care and treatment of sick or injured persons with organised facilities for diagnosis and surgery and having 24-hour nursing service and medical supervision.
- 2.4 "Hong Kong" means Hong Kong Special Administrative Region of the People's Republic of China.
- 2.5 "Injury" means bodily injury caused solely and directly by accidental, visible and external means (excluding any sickness, disease, or medical disorder) during the Journey. For Section 9, Injury means bodily injury caused solely and directly by accidental, visible and external means (excluding any sickness, disease, or medical disorder) during the Pre-Journey Cover Period.
- 2.6 "Insured Person" means the person(s) as named in the Policy as Insured Person. For Annual Policy, the Insured Person should not be more than 70 years of age on the Inception Date of the Policy.
- 2.7 "Journey" means the time when the Insured Person leaves directly from his or her place of residence or place of regular employment for embarkation in Hong Kong to commence travel to intended destination(s) stated in the Policy or on the Inception Date specified in the Policy whichever is later. The Journey ceases on return to the Insured Person's place of residence or place of regular employment directly from disembarkation in Hong Kong or on Expiry Date specified in the Policy whichever occurs first. For One Way Journey Cover, the Journey ceases 5 days after the scheduled time of arrival at the country of final destination or on Expiry Date specified in the Policy whichever occurs first.
"Single Journey Policy" means a policy issued for one single Journey. Unless otherwise specified and approved in the Proposal Form, the Schedule or Endorsement thereto, cover is provided up to a maximum of 180 calendar days from the commencement of the Journey.
"One Way Journey Cover" means coverage for Insured Persons not returning to Hong Kong. Coverage shall expire 5 days after the scheduled time of arrival at the country of final destination or upon expiry of the original Period of Insurance, whichever is the earlier.
"Annual Policy" means policy issued on a 12-calendar-month term. Unless otherwise specified and approved in the Proposal Form, the Schedule or Endorsement thereto, cover is provided up to a maximum of 90 calendar days with policy limit applied to each Journey, irrespective of the number of Journeys that are made within the Period of Insurance.
- 2.8 "Medical Expenses" means reasonable expenses incurred or paid by the Insured Person to a Qualified Medical Practitioner, physician, surgeon, Hospital and/or ambulance service for medical, surgical, nursing home charges and the cost of other treatment including physiotherapy, chiropractic treatment, X-ray, and the cost of medical supplies and ambulance hire but excluding the cost of dental treatment unless such treatment is necessarily incurred to sound and natural teeth and is caused by Injury, and excluding any expenses included in Sections 2 and 3 of this Policy. All treatment must be prescribed and a diagnosis is evidenced in writing by a Qualified Medical Practitioner in order for expenses to be reimbursed under this Policy.
- 2.9 "Outbound Travel Alert" refers to the colour-coded alert issued by the Government of Hong Kong under the Outbound Travel Alert (OTA) System in helping people to assess the risks of travelling to overseas destinations. There are three levels of Outbound Travel Alert: "Amber Alert", "Red Alert" and "Black Alert". Definition of the "Outbound Travel Alert" may be changed by CMI from time to time according to the OTA System communicated by the Government of Hong Kong.
- 2.10 "Overseas" means destination outside the territorial boundaries of Hong Kong while the Insured Person is on the Journey.
- 2.11 "Period of Insurance" means the period commencing from the Inception Date of the Policy and shall terminate on the Expiry Date. Cover will automatically be extended for a maximum of 10 calendar days in the event of the Journey being unavoidably delayed.
- 2.12 "Pre-existing Condition" means any injury, sickness, physical or medical condition which existed prior to the commencement of the Journey. For Section 9, Pre-existing Condition means any injury, sickness, physical or medical condition which existed before the Pre-Journey Cover Period.

- 2.13 "Pre-Journey Cover Period" means the cover period commencing on the date that is:
(a) 30 days prior to the scheduled departure of the Journey; or
(b) the Date of Issue of the Policy; or
(c) the date when the Insured Person has made the deposit payment of the Journey, whichever is later, and ends on the scheduled departure date of the Journey.
- 2.14 "Qualified Medical Practitioner" means any person legally authorised by the Government with jurisdiction in the geographical area of his or her practice to render medical or surgical service, but excluding a Medical Practitioner who is the Insured Person, or the Relative of the Insured Person.
- 2.15 "Relative" means spouse, parent, parent-in-law, grandparent, child, grandchild, brother, sister, brother or sister-in-law, all residing in Hong Kong.
- 2.16 "Serious Injury or Sickness" means Injury or Sickness certified by a Qualified Medical Practitioner as being dangerous to life.
- 2.17 "Sickness" means illness or disease including infection of Specified Diseases contracted during the Journey and shall exclude any Pre-existing Condition. For Section 9, Sickness means illness or disease contracted during the Pre-Journey Cover Period, excluding any Pre-existing Condition.
- 2.18 "Specified Diseases" refers to Human Swine Influenza (Influenza A / H1N1), Avian Influenza (H5N1), Severe Acute Respiratory Syndrome (SARS) and/or Middle East Respiratory Syndrome (MERS).
- 2.19 "Third Degree Burns" means the damage or destruction of the skin to its full depth and the underlying tissue due to burns as certified by a Qualified Medical Practitioner.
- 2.20 "Travel Companion" means the person who is accompanying the Insured Person for the whole Journey and is also insured with CMI under the same Journey.
- 2.21 "Winter Sports" means sports or games performed on snow or ice whether played indoors or outdoors.

3. EVENTS

MEDICAL & OTHER EXPENSES, MEDICAL EMERGENCY EVACUATION AND MEDICALLY SUPERVISED REPATRIATION

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits		Plan Diamond	Plan Gold	Plan Silver
Section 1 - Medical & Other Expenses				
1.1	Medical expenses			
1.1.1	Medical Expenses incurred whilst Overseas	Actual cost	Actual Cost	Actual Cost
1.1.2	Herbalist, acupuncturist and bonesetter treatment incurred whilst Overseas	HK\$ 1,500	HK\$1,000	HK\$ 500
1.1.3	Follow-up Medical Expenses in Hong Kong (including sub-limit for follow-up herbalist, acupuncturist and bonesetter treatment in Hong Kong)	HK\$30,000 (HK\$1,500)	HK\$20,000 (HK\$1,000)	HK\$10,000 (HK\$500)
1.2	Other expenses			
1.2.1	Hospital admission deposit guarantee	US\$2,500	US\$2,500	US\$2,500
1.2.2	Compassionate visit	Actual cost	Actual cost	Actual cost
1.2.3	Return of the unattended dependent child(ren)	Actual cost	Actual cost	Actual cost
Section 2 - Medical Emergency Evacuation		Actual cost	Actual cost	Actual cost
Section 3 - Medically Supervised Repatriation		Actual cost	Actual cost	Actual cost
Total for Sections 1, 2 and 3 in aggregate		HK\$800,000	HK\$700,000	HK\$350,000

The maximum benefits payable under Sections 1, 2 and 3 in the aggregate shall not exceed the total amount as shown under the Plan selected in the Schedule of Benefits (except Dangerous Sports Cover).

Sub-limit for Dangerous Sports Cover

If the expenses incurred under Sections 1, 2 and 3 are resulted from Injury arising from the Insured Person taking part in Winter Sports, scuba diving, water skiing, rafting, sailing, windsurfing, other water sports and underwater activities, bungee jumping, parachuting, hot air ballooning, trekking, mountaineering, rock climbing or horse riding activities during the Journey, the maximum benefits payable under these Sections in the aggregate shall not exceed 50% of the total amount as shown under the Plan selected in the Schedule of Benefits. This Sub-limit is subject to the exclusions and conditions in the Policy.

SECTION 1 - MEDICAL & OTHER EXPENSES

- 1.1 Medical Expenses
CMI will reimburse the Insured Person:
1.1.1 Medical Expenses; and
1.1.2 herbalist, acupuncturist and bonesetter treatment incurred whilst Overseas as a result of an Injury or Sickness up to the amount shown in the Schedule of Benefits within 12 calendar months of the date of the event.

- 1.1.3 follow-up Medical Expenses incurred in Hong Kong within 6 calendar months after the Insured Person's return from Overseas, provided that such Medical Expenses are incurred for consultation or treatment for the same Injury or Sickness diagnosed in writing by a Qualified Medical Practitioner Overseas during the Journey, up to the amount shown in the Schedule of Benefits which includes a sub-limit for herbalist, acupuncturist and bonesetter treatment in Hong Kong.

1.2 Other Expenses

1.2.1 Hospital Admission Deposit Guarantee

In case of hospital admission Overseas due to Injury or Sickness for emergency treatment duly approved by both the attending physician and Inter Partner Assistance Hong Kong Limited's ("IPA") alarm centre doctor and the Insured Person is without means of payment of the required hospital admission deposit, IPA will on behalf of CMI arrange for guarantee or provide such payment up to USD2,500. The advanced sum of this benefit should be reimbursed by the Insured Person to CMI within 45 days without any interest from the date IPA renders this service.

1.2.2 Compassionate Visit

In the event of the Insured Person suffering from Injury or Sickness resulting in death or in hospital confinement Overseas for more than 7 (seven) consecutive days, CMI, through and using the services of IPA, will arrange and pay for the transportation costs (on economy fare basis) for a Relative to travel from Hong Kong to visit the Insured Person.

1.2.3 Return of the Unattended Dependent Child(ren)

CMI, through and using the services of IPA, will arrange and pay the transportation costs (on economy fare basis) to bring the accompanied children who are under 16 years of age back to Hong Kong if they are left unattended Overseas should the Insured Person be hospitalized Overseas due to Injury or Sickness, provided that the Insured Person shall surrender any unused portion of the return ticket of his/her accompanied children to IPA even if the original ticket is not valid. Qualified escort will be arranged by IPA wherever necessary.

1.2.4 24-Hour Travel Assistance Hotline

CMI, through and using the worldwide network of IPA, will provide assistance to the Insured Person for the following:

- (a) Telephone emergency medical advice by the attending physician at the IPA's alarm centre;
- (b) Doctor and hospital referral worldwide;
- (c) Dispatching service of doctor that is not locally available according to the decision of the attending physician at the IPA's alarm centre while possible and legally permissible (doctor's fee is excluded);
- (d) Dispatching service of essential medicine and/or medical equipment required for the Insured Person which is not available locally according to the decision of the attending physician at the IPA's alarm centre while possible and legally permissible (cost of medicine and medical equipments is excluded);
- (e) Monitoring and updating the medical condition of the Insured Person to his/her family members if he/she is hospitalized Overseas;
- (f) Legal referral worldwide;
- (g) Travel information on
 - (i) Update immunisations and vaccinations requirement and needs
 - (ii) Weather information worldwide
 - (iii) Airport taxes
 - (iv) Customs requirements
 - (v) Passport and visa requirements
 - (vi) Consulate and embassies addresses and contact numbers
 - (vii) Exchange rates
 - (viii) Banking days
 - (ix) Language information
 - (x) Arrangement of interpreter services
 - (xi) Arrangement of children escort
 - (xii) Transmission of urgent messages for medical reasons
 - (xiii) Luggage retrieval
 - (xiv) Emergency rerouting arrangements

Important: All costs incurred of the requested service under 1.2.4 will be at the expense of the Insured Person and the use of the service arranged is at his/her own accord.

SECTION 2 - MEDICAL EMERGENCY EVACUATION

CMI, through and using the services of IPA, whilst the Insured Person suffers Serious Injury or Sickness Overseas and if adequate medical facilities are not available locally, will organise and bear the costs for a medical emergency evacuation by utilising the most appropriate and suitable means at the discretion of the attending physician and IPA's medical advisors, based on the severity of the Insured Person's medical condition, from that local medical facility to the nearest medical facility capable of providing adequate care. The means of evacuation arranged by CMI through IPA may include the assignment of a doctor and/or nurse to accompany the Insured Person, air ambulance, scheduled airline flight, rail, road or any other appropriate means.

SECTION 3 - MEDICALLY SUPERVISED REPATRIATION

CMI, through and using the services of IPA, will organise and bear the costs for a medically supervised repatriation to bring the Insured Person back to a medical facility in Hong Kong for continued treatment for an Injury or Sickness Overseas, if medically advised after proper medical treatment. CMI will pay the costs of the flight (limited to one economy class ticket) or any other appropriate means of transportation (on economy fare basis), provided that the Insured Person shall surrender any unused portion of his/her ticket to IPA even if the original ticket is not valid. Any decision on the repatriation of the Insured Person shall be made jointly and exclusively by both the attending physician and IPA's medical advisors.

SECTION 4 - PRIVATE NURSE

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Private nurse	HK\$4,500	HK\$3,000	HK\$1,500
Section Total	HK\$4,500	HK\$3,000	HK\$1,500

CMI will reimburse the Insured Person, up to the amount shown in the Schedule of Benefits, for the cost of hiring/engaging a private nurse when necessarily required while he/she is in hospital while Overseas as a result of Injury or Sickness during the Journey. All claims must be supported by evidence of medical advice from a Qualified Medical Practitioner that the Insured Person requires the service of a private nurse.

SECTION 5 - HOSPITAL CASH BENEFIT

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Hospital cash per day	HK\$350	HK\$250	HK\$125
Section Total	HK\$7,000	HK\$5,000	HK\$2,500

CMI will pay the Insured Person, up to the amount shown in the Schedule of Benefits, if the Insured Person is hospitalized while Overseas as a result of Injury or Sickness during the Journey. Proof of hospitalization must be obtained in writing from a Hospital and be provided to CMI.

SECTION 6 - PERSONAL ACCIDENT

The maximum benefits payable for any one Journey per Insured Person

Age of Insured Person (on Inception Date of the Policy)	Plan Diamond	Plan Gold	Plan Silver
18 to 75	HK\$1,000,000	HK\$1,000,000	HK\$500,000
17 or below	HK\$ 250,000	HK\$ 250,000	HK\$250,000
76 or above	HK\$ 250,000	HK\$ 250,000	HK\$250,000

CMI will pay compensation for death or permanent disablement solely caused by an Injury occurring during the Journey provided the death or permanent disablement occurs within 12 calendar months from the date of accident causing the Injury. The compensation payable under this Section is as follows:

Item	Percentage of Maximum Benefits
1. Accidental death	100%
2. Total paralysis	100%
3. Loss of Limb (one or more)	100%
4. Complete and incurable insanity	100%
5. Permanent total loss of sight (including perception of light) of one or both eyes	100%
6. Permanent total loss of sight (except perception of light) of one or both eyes	50%
7. Total loss of or permanent total loss of use of lens of:	
(a) both eyes; or	75%
(b) one eye	50%
8. Permanent total loss of hearing of:	
(a) both ears; or	75%
(b) one ear	15%

"Loss of Limb" means loss by physical severance at or above the ankle or wrist or permanent total loss of use of an entire foot or hand.

Sub-limit for Dangerous Sports Cover

If the Insured Person suffers death or permanent disablement solely caused by an Injury arising from an accident occurring whilst the Insured Person is taking part in Winter Sports, scuba diving, water skiing, rafting, sailing, windsurfing, other water sports and underwater activities, bungee jumping, parachuting, hot air ballooning, trekking, mountaineering, rock climbing or horse riding activities during the Journey, the maximum benefits payable under this Section is 50% of the limit as shown under the Plan selected. This Sub-limit is subject to the exclusions and conditions in the Policy.

Aggregate Limit

The aggregate of all benefits payable under this Section in respect of any one accident shall not exceed 100% of the amount specified under the applicable Plan. In the event there are multiple Insured Persons, CMI shall not pay more than the aggregate limit specified in the Policy Schedule (if applicable).

An Insured Person cannot claim under both Section 6 and Section 19 (if applicable) for the same accident.

SECTION 7 - REPATRIATION OF MORTAL REMAINS

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Repatriation of mortal remains	HK\$120,000	HK\$95,000	HK\$50,000
Section Total	HK\$120,000	HK\$95,000	HK\$50,000

CMI, through and using the services of IPA, in the event of death of the Insured Person during the Journey, will organise and bear the cost of up to the amount shown in the Schedule of Benefits for:

- post-mortem expenses and transportation of the mortal remains to Hong Kong; or
- the general expenses for burial Overseas, not exceeding the costs of transportation of the mortal remains to Hong Kong.

SECTION 8 - PERSONAL LIABILITY

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Limit of liability per accident	HK\$1,500,000	HK\$1,000,000	HK\$500,000
Section Total	HK\$1,500,000	HK\$1,000,000	HK\$500,000

CMI will indemnify the Insured Person against legal liability to pay compensation in respect of:

- bodily injury (including death or illness) to any person; and/or
- loss of or damage to property

as a result of an accident occurring Overseas during the Journey. CMI will also pay legal costs and expenses incurred by the Insured Person with the written consent of CMI provided that CMI's total liability shall not exceed the amount shown in the Schedule of Benefits.

SECTION 9 - DEPOSITS AND CANCELLATION CHARGES

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
9.1 Cancellation due to specified causes	HK\$40,000	HK\$30,000	HK\$15,000
9.2 Cancellation following delay	HK\$3,000	HK\$2,000	HK\$1,000
Section Total	HK\$40,000	HK\$30,000	HK\$15,000

9.1 Cancellation due to specified causes

CMI will reimburse the Insured Person, up to the amount shown under 9.1 in the Schedule of Benefits, for loss of travel expenses paid in advance for the Journey by the Insured Person or for which the Insured Person is legally liable and which are not recoverable from any other source upon the cancellation of the Journey necessitated by the occurrence of any of the following:

- death or Serious Injury or Sickness of the Insured Person, the Insured Person's Relative or the Travel Companion or the death of the Insured Person's business partner residing in Hong Kong during the Pre-Journey Cover Period; or
- the Insured Person becoming infected with the Specified Diseases; or being put under an order of involuntary quarantine for suspected infection of the Specified Diseases by the governmental health and quarantine authorities in Hong Kong and thus preventing the Insured Person from going on the Journey, provided that such infection or suspected infection must take place during the Pre-Journey Cover Period; or
- the Insured Person being called for witness summons or jury service during the Pre-Journey Cover Period; or
- the issuance of a Black Alert by the Government of Hong Kong under the Outbound Travel Alert System against the scheduled place of visit constituting the Journey on the condition that:
 - the Black Alert against the scheduled place of visit is issued after the Insured Person has made the deposit payment of the Journey and the Policy has been issued; and
 - the cancellation is made within 7 days prior to the scheduled departure date of the Journey; and
 - the Black Alert shall prevail at the time of cancellation of the Journey; and
 - the Insured Person has taken all reasonable action to seek refund from the travel service provider(s).

9.2 Cancellation following delay

CMI will reimburse the Insured Person, up to the amount shown under 9.2 in the Schedule of Benefits, for loss of travel expenses paid in advance for the Journey by the Insured Person or for which the Insured Person is legally liable and which are not recoverable from any other source upon the cancellation prior to the commencement of the Journey arising directly from unexpected outbreak of natural disaster at the planned destination which causes delay of departure for at least 24 consecutive hours from the time specified in the itinerary supplied to the Insured Person, provided that an Insured Person cannot claim under both Section 9.2 and Section 13 for the same natural disaster event.

An Insured Person can only claim under either Section 9.1 or 9.2 above but not both for the same Journey.

SECTION 10 - CURTAILMENT EXPENSES

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Curtailed expenses	HK\$40,000	HK\$30,000	HK\$15,000
Section Total	HK\$40,000	HK\$30,000	HK\$15,000

CMI will reimburse the Insured Person, up to the amount shown in the Schedule of Benefits, for additional travelling and hotel expenses or board incurred Overseas and loss of unused travel and/or accommodation expenses paid in advance for the Journey by the Insured Person after the commencement of the Journey consequent upon the Insured Person having to return directly to Hong Kong following:-

- death or Serious Injury or Sickness of the Insured Person, the Insured Person's Relative or the Travel Companion or the death of the Insured Person's business partner residing in Hong Kong during the Journey; or
- the Insured Person becoming infected with the Specified Diseases during the Journey whilst Overseas; or the Insured Person being put under an order of involuntary quarantine Overseas for suspected infection of the Specified Diseases by the local governmental health and quarantine authorities and thus forcing the Insured Person to terminate or cut short the Journey and to return directly to Hong Kong; or
- sudden occurrence of natural disaster at the scheduled place of visit which prevents the Insured Person from continuing the planned Journey; or
- the issuance of the Black Alert by the Government of Hong Kong under the Outbound Travel Alert System against the scheduled place of visit constituting the Journey on the condition that:
 - the Black Alert against the scheduled place of visit must be issued during the period of the Journey; and
 - the Insured Person has taken all reasonable action to seek refund from the relevant travel service providers to minimize the losses.

SECTION 11 - BAGGAGE AND PERSONAL EFFECTS

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Any one article, pair or set of baggage or personal effects (including photographic, electronic, audio and/or visual equipment)	HK\$2,500	HK\$2,000	HK\$1,250
Aggregate limit for all items of photographic, electronic, audio and/or visual equipment	HK\$7,000	HK\$5,000	HK\$3,000
Section Total	HK\$15,000	HK\$10,000	HK\$5,000

CMI will reimburse the Insured Person for the intrinsic value or cost of repairs, whichever is the lesser, for accidental loss of or damage to baggage or personal effects taken or purchased during the Journey provided:

- if loss occurs (i) while the baggage or personal effects is/are in the possession of hotel staff or a common carrier, proof of such loss must be obtained in writing from the hotel management or the common carrier management and such proof must be provided to CMI, or (ii) as the result of a theft, or a forceful taking by way of violent means or the threat of violence, of the baggage or personal effects from the Insured Person by another person, such loss must be reported to the police at the place of the loss no more than 24 hours from the incident. Any claim must be accompanied by a detailed written documentation from such police.
- the amount payable in respect of any one article, pair or set shall not exceed the amount shown in the Schedule of Benefits. Subject to the foregoing, the aggregate amount payable for all items of photographic, electronic, audio and/or visual equipment shall further be limited to the amount shown in the Schedule of Benefits.
- CMI at its option may reinstate or repair in respect of articles not older than one year.
- CMI at its option may reinstate or repair, subject to due allowance of wear and tear and depreciation in respect of articles of more than one year.
- the Insured Person takes every possible step to ensure that their baggage or personal effects are not left unattended.

An Insured Person cannot claim under both Sections 11 and 12 for the same items.

SECTION 12 - BAGGAGE DELAY

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Baggage delay per 10 consecutive hours	HK\$1,000	HK\$750	HK\$500
Section Total	HK\$2,000	HK\$1,500	HK\$1,000

CMI will reimburse the Insured Person, up to the amount shown in the Schedule of Benefits, for emergency purchases of essential items or clothing or requisites consequent upon temporary deprivation of accompanied baggage for at least 10 consecutive hours from time of arrival at destination Overseas due to misdirection in delivery and an additional reimbursement of up to the amount shown in the Schedule of Benefits for each further delay of at least 10 consecutive hours thereafter, but limited to the Section Total shown in the Schedule of Benefits. Proof of such baggage delay must be obtained in writing from the airline or cruise line management and be provided to CMI. It is also a condition under this Section that the Insured Person shall deliver to CMI upon its request the items purchased after being reimbursed.

An Insured Person cannot claim under both Sections 11 and 12 for the same items.

SECTION 13 - TRAVEL DELAY

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Travel delay per 10 consecutive hours	HK\$500	HK\$400	HK\$250
Section Total	HK\$3,000	HK\$2,000	HK\$1,000

CMI will pay the Insured Person, up to the amount shown in the Schedule of Benefits, in the event that the departure of the licensed aircraft or sea vessel in which the Insured Person had arranged to travel on the Journey is delayed for at least 10 consecutive hours from the time specified in the itinerary supplied to the Insured Person due to natural disaster, inclement weather, mechanical breakdown of the licensed aircraft or sea vessel, strike or industrial action or other job action by the employees of the licensed aircraft, sea vessel, airport or port; or the grounding of the licensed aircraft as a result of mechanical or structural defects ("Travel Delay"). An additional compensation of up to the amount shown in the Schedule of Benefits will be paid for each further delay of at least 10 consecutive hours thereafter but such compensation shall be limited to the Section Total shown in the Schedule of Benefits. Proof of such Travel Delay must be obtained in writing from the airline or cruise line management and be provided to CMI.

An Insured Person cannot claim under both Section 9.2 and Section 13 for the same natural disaster event.

SECTION 14 - PERSONAL MONEY

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Personal money	HK\$3,000	HK\$2,000	HK\$1,000
Section Total	HK\$3,000	HK\$2,000	HK\$1,000

CMI will reimburse the Insured Person for the irrecoverable loss or theft of cash, bank or currency notes, cheques, Octopus cards, postal or money orders or traveller's cheques taken by the Insured Person on the Journey Overseas up to the amount shown in the Schedule of Benefits. Proof of such loss must be obtained in writing from the police at the place of the loss within 24 hours from the incident and be provided to CMI.

SECTION 15 - AIRCRAFT HIJACK

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Aircraft hijack per day	HK\$3,000	HK\$2,000	HK\$1,000
Section Total	HK\$30,000	HK\$20,000	HK\$10,000

CMI will pay a compensation to the Insured Person, up to the amount shown in the Schedule of Benefits, for delay or interruption of the Journey, subject to an excess of 12 consecutive hours waiting period from the time specified in the itinerary supplied to the Insured Person, which prevents the Insured Person from reaching the scheduled destination as a result of unlawful seizure and control from the regular crew by use or threatened use of violent means ("Hijack") of a licensed aircraft on which the Insured Person is a fare-paying passenger. Proof of aircraft Hijack must be obtained in writing from the airline management and be provided to CMI.

SECTION 16 - TRAVEL DOCUMENTS

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Travel document	HK\$3,000	HK\$2,000	HK\$1,000
Section Total	HK\$3,000	HK\$2,000	HK\$1,000

CMI will reimburse the Insured Person for the cost of replacing Hong Kong Identity Cards, credit cards, driving licences, home visit permits (回鄉證), visas or passports of the Insured Person which have been lost, stolen or damaged on the Journey Overseas up to the amount shown in the Schedule of Benefits. Proof of such loss must be obtained in writing from the police at the place of the loss within 24 hours from the incident and be provided to CMI.

SECTION 17 - RENTAL VEHICLE EXCESS

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Rental vehicle excess	HK\$5,000	HK\$4,000	HK\$3,000
Section Total	HK\$5,000	HK\$4,000	HK\$3,000

CMI will reimburse the Insured Person, up to the amount shown in the Schedule of Benefits, for the rental vehicle excess if during the Journey while Overseas the Insured Person rents or hires a private car or campervan from a licensed rental organization under a valid rental agreement by which the Insured Person is held responsible to pay an excess or deductible for the accidental loss or damage to the rental vehicle as imposed by a valid motor insurance policy applicable to the said rental agreement.

Provided that:

- the accidental loss or damage is caused whilst the rental vehicle is under the custody and control of the Insured Person; and
- the Insured Person has complied with all the requirements as stipulated in the rental agreement; and
- the Insured Person was at the time of the accident duly licensed to drive the rental vehicle and was not taking part in any kind of race.

SECTION 18 - MISSED EVENT

The maximum benefits payable for any one Journey per Insured Person

Schedule of Benefits	Plan Diamond	Plan Gold	Plan Silver
Missed event	HK\$3,000	HK\$2,000	HK\$1,000
Section Total	HK\$3,000	HK\$2,000	HK\$1,000

CMI will reimburse the Insured Person, up to the amount shown in the Schedule of Benefits, for the loss of the ticket cost paid in advance by the Insured Person or for which the Insured Person is legally liable and which is not recoverable from any other source in case the Insured Person is unable to attend the sporting, musical or entertainment event held Overseas due to the cancellation or curtailment of the Journey necessitated by the occurrence of any of the events specified in Section 9 or 10 of this Policy, provided a valid claim is payable under either of the afore-mentioned Section at the same time.

An Insured Person cannot claim under both Section 9 or 10 and Section 18 for the same item.

SECTION 19 - PERSONAL ACCIDENT TOP-UP COVER

(This Section is optional and is operative only if it is stated in the Schedule or the Proposal Form and endorsed thereon)

In consideration of the payment of an additional premium, the benefits under Section 6 of this Policy are amended as follows:-

The maximum benefits payable for any one Journey per Insured Person

Age of Insured Person (on Inception Date of the Policy)	Plan Diamond	Plan Gold	Plan Silver
18 to 75	HK\$1,000,000	HK\$1,000,000	HK\$500,000
17 or below	HK\$ 250,000	HK\$ 250,000	HK\$250,000
76 or above	HK\$ 250,000	HK\$ 250,000	HK\$250,000

CMI will pay compensation for death or permanent disablement solely caused by an Injury occurring during the Journey provided the death or permanent disablement occurs within 12 calendar months from the date of accident causing the Injury. The compensation payable under this Section is as follows:

Item	Percentage of Maximum Benefits
1. Accidental death	100%
2. Total paralysis	100%
3. Loss of Limb (one or more)	100%
4. Complete and incurable insanity	100%
5. Permanent total loss of sight (including perception of light) of one or both eyes	100%
6. Permanent total loss of sight (except perception of light) of one or both eyes	50%
7. Total loss of or permanent total loss of use of lens of:	
(a) both eyes; or	75%
(b) one eye	50%
8. Permanent total loss of hearing of:	
(a) both ears; or	75%
(b) one ear	15%
9. Total loss by physical severance or permanent total loss of use of:	
(a) four fingers and thumb of one hand	50%
(b) four fingers of one hand	40%
(c) Thumb (i) both joints; or (ii) one joint	25% 10%
(d) index finger (i) three joints; or (ii) two joints; or (iii) one joint	10% 8% 4%
(e) middle finger (i) three joints; or (ii) two joints; or (iii) one joint	6% 4% 2%
(f) ring finger (i) three joints; or (ii) two joints; or (iii) one joint	5% 4% 2%
(g) little finger (i) three joints; or (ii) two joints; or (iii) one joint	4% 3% 2%
(h) all toes of one foot	15%
(i) great toe (i) both joints; or (ii) one joint	5% 2%
(j) any other toe (each if more than one toe lost)	1%
10. Third Degree Burns (damage as a percentage of body surface area):	
(a) equals to or greater than 20%	20%
(b) equals to or greater than 15% but less than 20%	15%
(c) equals to or greater than 10% but less than 15%	10%
(d) equals to or greater than 5% but less than 10%	5%

"Loss of Limb" means loss by physical severance at or above the ankle or wrist or permanent total loss of use of an entire foot or hand.

Sub-limit for Dangerous Sports Cover

If the Insured Person suffers death or permanent disablement solely caused by an Injury arising from an accident occurring whilst the Insured Person is taking part in Winter Sports, scuba diving, water skiing, raftering, sailing, windsurfing, other water sports and underwater activities, bungee jumping, parachuting, hot air ballooning, trekking, mountaineering, rock climbing or horse riding activities during the Journey, the maximum benefits payable under this Section is 50% of the limit as shown under the Plan selected. This Sub-limit is subject to the exclusions and conditions in the Policy.

Aggregate Limit

The aggregate of all benefits payable under this Section in respect of any one accident shall not exceed 100% of the amount specified under the applicable Plan. In the event there are multiple Insured Persons, CMI shall not pay more than the aggregate limit specified in the Policy Schedule (if applicable).

An Insured Person cannot claim under both Section 6 and Section 19 (if applicable) for the same accident.

4. EXCLUSIONS

CMI will not pay claims directly or indirectly occasioned by, happening through or in consequence of:

ALL SECTIONS

- (a) War, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any government or public or local authority.
- (b) Intentional self-inflicted injury or suicide (whether felonious or not) or any attempt thereat, whether sane or insane.
- (c) Childbirth, pregnancy, miscarriage, abortion and all complications in connection therewith notwithstanding that such event may have been accelerated or induced by an accident.
- (d) Pre-existing Condition, nervous or mental disease or disorder, AIDS, venereal disease, or any congenital or hereditary condition.
- (e) Intoxication by alcohol, narcotics or drugs not prescribed by a legally Qualified Medical Practitioner, and treatment in connection with addiction to drugs or alcohol.
- (f) Claims in respect of any property more specifically insured or any claim which but for the existence of this Policy would be recoverable under any other private or government insurance policy, fund or scheme.
- (g) Any illegal or unlawful act by the Insured Person or confiscation, detention, destruction by customs or other authorities.
- (h) Any breach of government regulation or any failure by the Insured Person to take responsible precaution to avoid a claim under the Policy following the warning of any intended riot, civil commotion through or by general mass media.
- (i) Hitchhiking, backpacking, motorcycling, big game hunting, deep sea fishing, riding or driving or taking part as a passenger in any kind of race, or engaging in any sport in a professional capacity where the Insured Person would or could earn remuneration from engaging in such sport.
- (j) Aerial activities (other than parachuting, hot air ballooning, or travelling as a fare-paying passenger in a properly licensed aircraft operated by a duly licensed airline or air charter company over a regular route and flown by a properly licensed pilot).
- (k) Any Insured Person engaging in naval, military or airforce service or operations, testing of any kind of conveyance, or being employed as a manual worker, actor/actress, tour guide, tour escort, crew member or operator of airline or cruise line, or whilst engaging in mining, aerial photography, handling of explosives or offshore activity such as commercial diving or oil rigging.
- (l) Loss, damage, death, injury, illness, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any act of terrorism regardless of any other cause or event contributing concurrently or in any other sequence to the loss. This particular exclusion is not applicable to Section 6 - Personal Accident or Section 19 - Personal Accident Top-Up Cover (if operative) provided the death or disablement does not arise from any of terrorism involving the use or release or the threat thereof of any nuclear weapon or device, nuclear energy, radioactivity of any kind, or chemical or biological agent.

For the purpose of this policy, an act of terrorism means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organization(s) or government(s) which from its nature of context is done for, or in connection with, political, religious, ideological, ethnic or similar purposes or reasons, including the intention to influence any government and/or to put the public, or any section of the public, in fear.

This Policy also excludes loss, damage, death, injury, illness, cost or expense of whatsoever nature directly or indirectly caused by, resulting from or in connection with any action taken in controlling, preventing, suppressing or in any way relating to any act of terrorism.

- (m) Claims directly or indirectly caused by, resulting from or in connection with any nuclear weapon or device, nuclear energy, radioactivity of any kind, or any chemical or biological material or agent.

SECTIONS 1, 2 and 3

- (a) The Insured Person travelling against medical advice or for the purpose of seeking medical treatment.
- (b) Special nursing care or charges and expenses for wheel-chair, iron lung, artificial limbs, braces, crutches or other prosthetic devices or hospital equipment except for the rental of such devices or equipment during the hospital confinement period.
- (c) In no event do the services guaranteed by IPA entitle the Insured Person to reimbursement unless such services are provided by and through IPA

SECTION 7

Any services that are not provided by and through IPA .

SECTION 8

- (a) Legal liability arising in connection with any motor vehicles, motor cycle, aircraft or sea vessel.
- (b) The Insured Person's trade, business or profession.
- (c) Any express warranty or agreement unless liability would have existed in the absence of such express warranty or agreement.
- (d) Bodily injury (including death or illness) or loss of or damage to property of the Insured Person or the member of the Insured Person's family ordinarily residing with the Insured Person or with whom the Insured Person ordinarily resides or any employee of the Insured Person arising out of or in the course of such employment.
- (e) Loss of or damage to property owned or held in trust or in the custody or control of the Insured Person.

- (f) Any punitive and exemplary damages.
- (g) Judgements which are not in the first instance delivered by or obtained from a court of competent jurisdiction of Hong Kong.

SECTIONS 9, 10 and 18

- (a) Any failure to take immediate steps to inform the travel service provider(s) if it is found necessary to cancel or curtail the travel arrangements.
- (b) Any loss arising from pregnancy to childbirth.
- (c) Delay by carrier.
- (d) The financial collapse or negligence of or default of the travel service provider(s).
- (e) Any government regulation or Act.

SECTION 11

- (a) The following classes of property are excluded from coverage: animals, plants, consumable products, motor vehicles (including accessories), motorcycles, bicycles, boats, motors, any other conveyances, household effects, antiques, computers (including software and peripherals), jewellery, stamps, eyeglasses, artificial teeth or limbs, manuscripts, securities, tickets, documents, money, travellers' cheques, credit cards, bank cards, Octopus cards, postal or money orders.
- (b) Loss of or damage to the contact corneal lenses, fragile or brittle articles unless caused by fire or accident to the conveyance in which they are being carried.
- (c) Loss or damage caused by normal wear and tear, gradual deterioration, inherent vice, faulty or defective design or workmanship, mechanical or electrical breakdown or derangement, cleaning, dyeing, repairing, restoring or alteration, moth or vermin, atmospheric or climatic conditions.
- (d) Loss of or damage to hire or leased property.
- (e) Loss of or damage to property resulting directly or indirectly from insurrection, rebellion, revolution, civil war, usurped power, or action taken by government authorities in hindering, combating or defending against such an occurrence, seizure or destruction under quarantine or customs regulations, confiscation by order of any government or custom authorities or risk of contraband or illegal transportation of trade.
- (f) Loss of or damage to the property whilst in the custody of an airline or other carrier unless reported within 24 hours and a Property Irregularity Report obtained from the airline or a documentary certification or report from the carrier.
- (g) Loss not reported to the police at the place of the loss within 24 hours and a police report obtained.
- (h) Loss of or damage to property insured under any other insurance policy, or otherwise reimbursed by common carrier or hotel.
- (i) Loss of Insured Person's baggage sent in advance or articles mailed or shipped separately.
- (j) Loss of property left unattended in any vehicle or public place or as a result of the Insured Person's failure to take due care and precautions for the safeguard and security of such property.
- (k) Loss of business goods or samples.
- (l) Loss of data recorded on tapes, cards, discs or otherwise.
- (m) Loss of or damage to sports equipment while in use.
- (n) Damage attributed to denting, scratching or marring.

SECTION 13

Loss caused by the Insured Person being unable to board the aircraft or sea vessel in which he or she had arranged to travel arising solely from the delay in departure of the preceding aircraft or sea vessel during the Journey.

SECTION 14

- (a) Loss or theft from an unattended vehicle or place or as a result of the Insured Person's failure to take due care and precautions for the safeguard and security of such property.
- (b) Loss not reported to the police at the place of the loss within 24 hours and a police report obtained.

SECTION 16

- (a) Loss or theft from an unattended vehicle or place or as a result of the Insured Person's failure to take due care and precautions for the safeguard and security of such travel document.
- (b) Loss not reported to the police at the place of the loss within 24 hours and a police report obtained.
- (c) Claim for both temporary and permanent versions of the same travel document. In the event of such loss, an Insured Person may claim under either one version of the same travel document.

SECTION 17

- (a) Any illegal or unlawful use of the rental vehicle.
- (b) The Insured Person who is driving or in charge of the rental vehicle being under the influence of alcohol or drugs.

5. CONDITIONS

- 5.1 IDENTIFICATION
This Policy and the Schedule (which forms an integral part of this Policy) together with the Proposal Form and any other information supplied by the Insured or on his/her behalf should be the basis of this Policy and shall be read together as one contract.
- 5.2 INTERPRETATION OF COVER
This Policy shall be interpreted in accordance with the laws of Hong Kong and is subject to the jurisdiction of Hong Kong.
- 5.3 FRAUD
If any claim under this Policy shall be in any respect fraudulent or if any fraudulent means or devices shall be used to obtain the Benefits under this Policy, CMI shall have no liability in respect of such a claim.
- 5.4 CHANGE IN RISK
During the currency of this Policy the Insured Person must advise CMI of any change in any material fact or any circumstance which would increase the risks covered under this Policy.
- 5.5 POLICY VOIDABLE
This Policy shall be voidable by CMI in the event of misrepresentation, misdescription or non-disclosure in any material particular by the Insured Person or his/her representative.
- 5.6 CANCELLATION (Applicable to Annual Policy only)
This Policy may be terminated:
(a) at any time by the Insured Person on notice to that effect being given in writing to CMI, in which case CMI will retain the customary short period rate for the time the Policy has been in force or the customary minimum premium which is not less than 50% of the annual premium paid, whichever the greater amount;
(b) by CMI on seven days' advance notice to that effect being given in writing to the Insured Person's last known address, in which case CMI shall be liable to repay on demand a ratable proportion of the premium for the unexpired term from the date of the cancellation.
- 5.7 DUTY OF CARE
The Insured Person shall act in a prudent manner and exercise reasonable care for the safety and supervision of his/her property and for the prevention of injury, loss or damage as the circumstances may require, and to minimise any loss or damage as if uninsured. The Insured Person shall also take every possible step to ensure that his/her property is not left unattended.
- 5.8 POSSESSION RIGHTS
CMI and any person authorised by CMI may without hereby incurring any liability or diminishing any of its rights under this Policy:
(a) take or keep possession of the lost or damaged property covered by this Policy;
(b) take possession of or require to be delivered to CMI any property covered by this Policy and deal with such property for all reasonable purposes and in any reasonable manner.
No property covered by this Policy may be abandoned to CMI whether taken possession of by CMI or not.
- 5.9 MORE THAN ONE POLICY
The Insured Person shall not be insured for the same Journey under more than one Travel Insurance Policy issued by CMI. In the event of the Insured Person being insured under more than one such Policy, CMI will consider the Insured Person to be insured under the Policy which provides the largest amount of benefit. CMI will refund any excess insurance premium payment which may have been made by the Insured Person.
- 5.10 PREMIUM REFUND OPTION (Applicable to Single Journey Policy and One Way Journey Cover)
If any level of Outbound Travel Alert is issued to the scheduled place of visit prior to the scheduled departure of the Journey, the Insured Person may select to apply in writing to cancel the Policy before commencement of such Journey and have the full refund of the premium paid provided no losses payable thereunder have been incurred. Once cancelled, all Policy cover shall be forfeited.
- 5.11 INSURANCE COVER (Applicable to Single Journey Policy and One Way Journey Cover)
Except otherwise provided under Condition 5.10 above, the insurance cover shall be non-renewable, non-endorsable and non-cancellable once the Policy is issued.
- 5.12 HONG KONG RESIDENT
It is a condition under this Policy that all Insured Persons under this Policy must be Hong Kong residents normally residing in Hong Kong.
- 5.13 CLAIMS PROCEDURE
Notice shall be given to CMI within 1 calendar month of any occurrence likely to give rise to a claim. A detailed statement in writing describing the occurrence shall be delivered to CMI.
- 5.14 PROOF OF LOSS
It is a condition precedent to any liability of CMI under this Policy that the Insured Person shall at his/her own expense furnish to CMI such report, information and evidence as CMI may from time to time reasonably require in the form and of the nature described by CMI. CMI shall be allowed at its own expense upon reasonable notice to the Insured Person to have a medical examination of the Insured Person from time to time or in case of death upon reasonable notice to the Insured Person's personal representative to have a post-mortem examination of the body.
The death of the Insured Person shall be established by an official death certificate or in the event of his/her disappearance following an accident or the total loss of a vessel or aircraft by a court order presuming his/her death.
- 5.15 NOTIFY AUTHORITIES
If the property insured under Section 11 of this Policy shall be lost or damaged, the Insured Person shall take all reasonable measures to protect, save and recover it, and shall also promptly notify the police at the place of the loss, hotel, transportation company or transportation terminal.

- 5.16 TO WHOM INDEMNITIES PAYABLE
Unless otherwise requested, all benefits provided will be payable to the Insured Person, after receipt of proof acceptable by CMI. Indemnity for loss of life of the Insured Person is payable to the Estate of the Insured Person. The receipt of such indemnities shall discharge CMI from its liabilities under these benefits.
- 5.17 DEFENCE
CMI at its option, shall in the event of any claim by a third party which is indemnified by this Policy, be entitled to take over and conduct the defence or settlement of such claim. Any obligations assumed by CMI under this condition shall cease immediately when the Benefit amount is paid or becomes payable by CMI.
- 5.18 SUBROGATION
Immediately CMI has fulfilled its obligations entirely under this Policy with regard to payment of a claim to the Insured Person, CMI shall be entitled to all of the Insured Person's rights of recovery against any third party who may be responsible for the loss or damage occasioned by the Insured Person.
- 5.19 ARBITRATION
If any difference shall arise as to the amount to be paid under this Policy such difference shall be determined by arbitration in accordance with the Arbitration Ordinance and subsequent amendments. If the parties fail to agree upon the choice of arbitrators or umpires, then the choice shall be referred to the chairman for the time being of the Hong Kong International Arbitration Centre. It is hereby expressly stipulated that it shall be a condition precedent to any right of action or suit upon this Policy that an arbitration award shall be first obtained.
- 5.20 DISCLAIMER
CMI makes every effort to see that only high quality services are offered by IPA to the Insured Person. However, CMI is not the supplier of the services and does not accept any liability whatsoever in respect of the services provided or any of the consequences arising thereof.
- 5.21 COMPLIANCE WITH POLICY CONDITIONS
Failure to comply with any of the conditions contained in this Policy shall invalidate all claims hereunder.
- 5.22 RIGHTS OF CONTRACT THIRD PARTIES
Any person or entity who is not a party to this Policy shall have no rights under the Contracts (Rights of Third Parties) Ordinance (Cap 623 of the Laws of Hong Kong) to enforce any terms of this Policy.

6. IPA SPECIAL CONDITIONS

- 6.1 IN THE EVENT OF AN EMERGENCY
The Insured Person or his/her representative must call the IPA Service Centre in Hong Kong at **(852) 2861 9299** before undertaking any personal action or payment. The Insured Person or his/her representative is required to state:
(a) The Insured Person's name;
(b) The Insured Person's Policy Number;
(c) Nature of Injury or Sickness;
(d) Details of attending physician, if available; and
(e) Present location and contact particulars.
- 6.2 MEDICAL AUTHORISATION
CMI through IPA would evacuate or repatriate the Insured Person only when medical authorisation from the attending physician and the IPA medical advisors certify that an evacuation or a repatriation is necessary.
- 6.3 COOPERATION
The Insured Person and/or his/her representative must cooperate fully with IPA medical advisors and/or its agents who shall have free and full access to the Insured Person to ascertain his/her condition. If the Insured Person and/or his/her representative unreasonably fails to cooperate, the Insured Person shall not be entitled to the above assistance and services.
- 6.4 AUTHORITY
IPA shall have the authority to make the final decision on the mode of the relevant assistance and services. Should the relevant assistance and services reasonably proposed by IPA be rejected, no claim shall be payable in respect thereof.
- 6.5 IN GOOD FAITH
IPA shall undertake to provide all necessary assistance and services in good faith and shall make every possible attempt to perform as efficiently as possible but shall not be held liable for circumstances and conditions beyond its control.
- 6.6 RIGHT OF RECOVERY
In the event a payment is made by CMI or IPA on behalf of the Insured Person under Policy Events, Sections 1, 2, 3 or 7 which is not indemnifiable by this Policy, the Insured Person will immediately upon notice from CMI, reimburse to CMI such amounts so expended or such amounts which CMI will become liable to pay.

If the total charges for the services rendered by IPA exceed the relevant benefit payable under this Policy, then the Insured Person shall be liable for all such excess charges.

■ 此譯本僅供參考，如與英文原文有歧異，概以英文本為準 ■

請細閱保險單內容

1. 保障範圍

茲承**受保人**已繳付保費，並遵守和履行本保險單任何有關應做或應遵守的條款及條件，當其遭遇本保險單所載之任何**承保項目**時，招商局保險有限公司(以下稱為「**招商局保險**」)將依照本保險單的條款、條件及不保事項支付**保單利益**予**受保人**，或在**受保人身故**的情況下，支付予其遺產繼承人。

2. 定義

- 2.1 「**後天免疫力缺乏綜合症**」或「**愛滋病**」將以世界衛生組織特定的定義為標準，並包括人體免疫力缺乏病毒(HIV)測試結果呈陽性反應的**伺機性感染**、**惡性腫瘤**、人體免疫力缺乏病、腦病(痴呆)、HIV消耗性綜合症或任何血清HIV測試呈陽性反應的疾病。
- 「**伺機性感染**」應包括但不限於卡氏肺囊蟲肺炎、慢性腸炎、病毒和/或散佈性真菌感染。
- 「**惡性腫瘤**」包括但不限於因後天免疫力缺乏引發卡波濟氏肉瘤、中神經系統淋巴瘤和/或其他已被認知的和/或將被認知的惡性腫瘤而導致的死亡、疾病或殘疾。
- 2.2 「**保單利益**」指本保險單所載各項**承保項目**的對照保障金額，而這些**承保項目**的最高賠償額均以每一位**受保人**為基礎。於保險單起保日期年齡為十七歲或以下的**受保人**，其賠償額將為本保險單所載保障金額的百分之五十，但是有關第六部分-人身意外及第十九部分-人身意外升級保障(如適用)的最高賠償額則限於港幣250,000元。
- 2.3 「**醫院**」指合法經營並設有完善的診斷及外科手術設備和二十四小時護理及醫療監護設備，為受傷及患病人士提供護理和治療的院舍設施(老人院、慢性病或康復或療養院舍除外)。
- 2.4 「**香港**」指中華人民共和國香港特別行政區。
- 2.5 「**損傷**」指在**旅程**期間，純粹因意外、可見及外在因素(不包括任何疾病、病症或醫源性疾病)而直接導致的身體受傷。根據第九部分，「**損傷**」指於**旅程前保障期**內，純粹因意外、可見及外在因素(不包括任何疾病、病症或醫源性疾病)而直接導致的身體受傷。
- 2.6 「**受保人**」指保險單上註明的受保人。就**全年保險單**而言，**受保人**在該保險單起保日期時必須不超過七十歲。
- 2.7 「**旅程**」始於**受保人**離開其住所或其固定的工作地點，直接前往離港地點啟程往本保險單上載明的目的地旅遊或本保險單上載明的起保日期，以較後者為準，而結束於**受保人**抵港後直接返回其住所或其固定的工作地點，或本保險單上載明的終止日期，以較早者為準。根據**單程旅程保障**，**旅程**結束於**受保人**抵達最後目的地的時間起計5天後，或本保險單上載明的終止日期，以較早者為準。
- 「**單次旅程保險單**」指為保障單一次**旅程**而發出的保險單。除非在投保書、承保表或批單中另有註明並獲批准，否則保障期以**旅程**出發日起計不超過180天為限。
- 「**單程旅程保障**」為不擬回港的**受保人**提供的保障。此保障將於抵達最後目的地的時間起計5天後，或原定**保險期限**後終止，以較早者為準。
- 「**全年保險單**」指以十二個月為期限的保險單。除非在投保書、承保表或批單中另有註明並獲批准，否則於**保險期限**內，每次**旅程**以不超過90天為限，期內**旅程**次數不限。保險單保障額均以每一次**旅程**計算。
- 2.8 「**醫療費用**」指**受保人**須支付給**註冊醫生**、內科醫生、外科醫生、**醫院**和/或救護車服務的合理費用，包括醫藥、手術、護理、其它醫療費包括物理治療、脊椎指壓治療、X光檢查、醫療設備及租用救護車，但不包括牙科治療費用，除非該治療費用是因意外引致健全及天然牙齒**損傷**而必需的，也不包括本保險單第二及第三部分所支出的任何費用。本保險單僅賠償具**註冊醫生**書面處方及診斷的**醫療費用**。
- 2.9 「**外遊警示**」指由香港政府基於**外遊警示制度**而發出的顏色編碼警示，用以協助旅客評估海外目的地的旅遊風險。有關**外遊警示**分為三級：「**黃色警示**」、「**紅色警示**」及「**黑色警示**」。招商局保險會根據香港政府就**外遊警示制度**的改動隨時更新「**外遊警示**」的定義。
- 2.10 「**海外**」指**受保人**在**旅程**中香港區域以外的目的地。
- 2.11 「**保險期限**」指由本保險單上載明的起保日期開始直至終止日期為止。**旅程**在不可避免的情況下遭到延誤，保障將會自動延期，最長期限為十天。
- 2.12 「**已存在之狀況**」指於**旅程**出發前已存在的任何損傷、疾病、身體或健康狀況。根據第九部分，「**已存在之狀況**」指於**旅程前保障期**之前已存在的任何損傷、疾病、身體或健康狀況。
- 2.13 「**旅程前保障期**」指始於以下三者中較後之日期，並結束於**旅程**預定的離境日期，這期間的一段保障期：
(a) **旅程**預定離境日期前30日；或
(b) 保單簽發日；或
(c) **受保人**已繳付**旅程**訂金當日。
- 2.14 「**註冊醫生**」指得到當地政府承認並合法授權在其管轄範圍內提供醫療服務的人士，但不包括**受保人**本人或其**親屬**等人仕。

- 2.15 「**親屬**」指居住於香港的配偶、父母、配偶的父母、祖父母、子女、孫子女、兄弟、姊妹、配偶的兄弟姊妹。
- 2.16 「**嚴重損傷或嚴重疾病**」指被**註冊醫生**證明對生命構成危險的**損傷**或**疾病**。
- 2.17 「**疾病**」指在**旅程**期間所罹患或感染的疾病或病症，當中包括指定**疾病**的感染，惟不包括任何**已存在之狀況**。根據第九部分，「**疾病**」指在**旅程前保障期**內所罹患或感染的疾病或病症，惟不包括任何**已存在之狀況**。
- 2.18 「**指定疾病**」指人類類型流感(甲型流感H1N1)、禽流感(H5N1)、嚴重急性呼吸系統綜合症(沙士)及/或中東呼吸綜合症(MERS)。
- 2.19 「**三級程度燒傷**」指經由**註冊醫生**證明全部皮膚層和組織因燃燒而遭受損壞或破壞。
- 2.20 「**旅遊夥伴**」指在整個**旅程**中與**受保人**同行並就相同**旅程**受保於**招商局保險**的人士。
- 2.21 「**冬季運動**」指不論室內或室外而在冰或雪上進行的運動或競賽。

3. 承保項目

醫療及其他費用，緊急醫療撤離和醫療護送返港

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
第一部分 - 醫療及其他費用			
1.1 醫療費用	實際費用	實際費用	實際費用
1.1.1 在海外診治的 醫療費用	港幣 1,500元	港幣 1,000元	港幣 500元
1.1.2 在海外診治的中醫，針灸及跌打診治費用	港幣30,000元 (港幣1,500元)	港幣20,000元 (港幣1,000元)	港幣10,000元 (港幣500元)
1.1.3 回港跟進覆診之 醫療費用 (其中包括回港跟進覆診之中醫，針灸及跌打診治費用限額)			
1.2 其他費用	2,500美元	2,500美元	2,500美元
1.2.1 入院按金保證	實際費用	實際費用	實際費用
1.2.2 家屬探望	實際費用	實際費用	實際費用
1.2.3 護送同行子女	實際費用	實際費用	實際費用
第二部分 - 緊急醫療撤離	實際費用	實際費用	實際費用
第三部分 - 醫療護送返港	實際費用	實際費用	實際費用
第一、二及三部分合計的最高賠償總額	港幣800,000元	港幣700,000元	港幣350,000元

第一、二及三部分合計的最高賠償總額以不超過保障表內所選計劃的總額為限(高風險運動保障除外)。

高風險運動保障的賠償額

受保人如因在**旅程**中參加以下活動意外受**損傷**，所引致第一、二及三部分合計費用的最高賠償總額以不超過保障表內所選計劃的總額的百分之五十為限。這些活動包括：**冬季運動**、水肺潛水、滑水、急流漂筏、帆船航行、滑浪風帆、其他水上及水底活動、高空彈簧跳繩、跳降落傘、乘坐熱氣球、高山遠足、登山、攀石或騎馬活動。此賠償額受本保險單的不保事項及條款所約束。

第一部分 醫療及其他費用

1.1 醫療費用

招商局保險將以不超過保障表所示的賠償額為限，賠償**受保人**：

因**損傷**或**疾病**及於事發後十二個月內在**海外**診治引致的

- 1.1.1 **醫療費用**；及
1.1.2 中醫、針灸及跌打的診治費用。

由**海外**返港後六個月內

- 1.1.3 就上述**損傷**或**疾病**覆診的**醫療費用**，惟該**醫療費用**必須為跟進**受保人**就**旅程**中具**海外註冊醫生**的書面診斷而需支出的診金或治療費用。**受保人**每人可獲之最高賠償額以不超過保障表所示為限，其中包括回港跟進覆診中醫、針灸及跌打治療費用的限額。

1.2 其他費用

1.2.1 入院按金保證

若**受保人**於**海外**期間因**損傷**或**疾病**，經當地主診醫生及國際救援(亞洲)公司(「**國際救援**」)支援中心之當值醫生認需要入院接受緊急治療，同時**受保人**在無法支付入院按金的情況下，**國際救援**將代表**招商局保險**提供該筆款項保證，以不超過2,500美元為限。而**受保人**必須在**國際救援**給予此服務當日起計，於四十五天內將該筆款項免利息償還予**招商局保險**。

1.2.2 家屬探望

若**受保人**於**海外**期間，因**損傷**或**疾病**而導致死亡或需要住院接受治療超過連續七天，**招商局保險**將通過**國際救援**的服務，安排及支付**受保人**的一名**親屬**由**香港**出發前往探望**受保人**的旅程費用(以經濟客位為準則)。

1.2.3 護送同行子女

若**受保人**於**海外**期間，因**損傷**或**疾病**而需要住院接受治療，**招商局保險**將通過**國際救援**的服務，安排及支付護送十六歲以下乏人照顧之同行子女回港的旅程費用（以經濟客位為準則）。惟**受保人**需交出其同行子女持有之未使用的回程票，不論該回程票是否仍然有效。而**國際救援**將按照情況需要安排合資格的人士陪同護送。

1.2.4 二十四小時旅遊支援熱線

招商局保險將通過及使用**國際救援**的全球網絡，為**受保人**提供以下支援：

- 國際救援**支援中心當值醫生提供的緊急醫療電話諮詢服務；
- 全球醫生及醫院轉介服務；
- 若當地醫生服務欠奉，經**國際救援**支援中心當值醫生同意，在情況許可及在法律允許的情況下提供派遣醫生服務（須自付醫生費用）；
- 若**受保人**必要的藥物和/或醫療器材於當地欠奉，經**國際救援**支援中心當值醫生同意，在情況許可及在法律允許的情況下提供送遞服務（須自付藥物及醫療器材費用）；
- 若**受保人**不幸於**海外**留院，除不時會監察病人的情況外，也會提供家庭成員其最新醫療狀況；
- 全球法律轉介服務；
- 旅遊資訊服務如下：
 - 最新旅遊健康防疫注射的要求及需要
 - 全球天氣資訊
 - 各地機場稅
 - 各國海關要求
 - 各國護照及簽證要求
 - 各國領事館及大使館地址及聯絡電話
 - 外匯匯率
 - 銀行業務工作日
 - 各地語言資訊
 - 安排翻譯服務
 - 安排護送兒童服務
 - 因應醫療需要，安排傳達緊急訊息
 - 搜尋遺失行李服務
 - 緊急更改旅程路線安排

重要提示：**受保人**可自願性使用上述1.2.4項目內的服務安排，並須自行支付其要求服務的一切費用。

第二部分 緊急醫療撤離

若**受保人**於**海外**期間遭受**嚴重損傷**或**嚴重疾病**，而當地醫療設施不足，**招商局保險**將通過及使用**國際救援**的服務，根據當地主診醫生和**國際救援**醫學顧問的判斷，及**受保人**醫療狀況的嚴重性，安排及支付最適當的緊急醫療護送工具，運送**受保人**從當地的醫療設施至最近，並可提供完善護理服務的醫療設施接受治療。而**招商局保險**通過**國際救援**安排的醫療護送工具可能包括：安排一位醫生和 / 或護士與**受保人**同行、乘搭空中救護車、乘搭固定航班、使用鐵路、道路或其他適當的運輸工具。

第三部分 醫療護送返港

若**受保人**於**海外**期間遭受**損傷**或**疾病**並在接受適當治療後，經醫學建議認為其適合醫療護送返港繼續接受治療，**招商局保險**將通過及使用**國際救援**的服務，安排及支付乘搭航班（只限經濟客位機票乙張）或其他適當的運輸工具（以經濟客位為準則）護送**受保人**返港。惟**受保人**需交出其原有之未使用的回程票，即使該回程票已無效。而任何有關醫療護送**受保人**返港的判斷，必須由當地主診醫生及**國際救援**醫學顧問共同地作出。

第四部分 私家看護費用

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
私家看護費用	港幣4,500元	港幣3,000元	港幣1,500元
本部分最高賠償額	港幣4,500元	港幣3,000元	港幣1,500元

招商局保險以不超過保障表所示的賠償額為限，將賠償**受保人**在**旅程**中因**損傷**或**疾病**而須於**海外**住院接受治療期間需要僱用私家看護的費用。惟申請索償時必須提供**註冊醫生**的醫學建議，證明**受保人**當時有需要僱用私家看護。

第五部分 住院現金津貼

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
住院現金津貼（每天）	港幣350元	港幣250元	港幣125元
本部分最高賠償額	港幣7,000元	港幣5,000元	港幣2,500元

招商局保險將賠償**受保人**在**旅程**中，因**損傷**或**疾病**而須於**海外**住院接受治療期間每天的住院現金津貼，每天最高賠償額以不超過保障表所示為限。而**受保人**必須得到**醫院**出具的住院書面證明，並將該證明提供給**招商局保險**方可索償。

第六部分 人生意外

每一位**受保人**就每一次**旅程**之最高賠償額

受保人年齡(以保險單起保日期計算)	鑽石計劃	金計劃	銀計劃
18歲至75歲	港幣1,000,000元	港幣1,000,000元	港幣500,000元
17歲或以下	港幣250,000元	港幣250,000元	港幣250,000元
76歲或以上	港幣250,000元	港幣250,000元	港幣250,000元

若**受保人**在**旅程**中純粹因意外**損傷**而導致在該意外發生後十二個月內死亡或永久性傷殘，**招商局保險**會按下述情況賠償：

項目	最高賠償額百分比
1. 意外死亡	100%
2. 永久性完全癱瘓	100%
3. 喪失肢體（單肢或多肢）	100%
4. 完全的及不能治愈的精神失常	100%
5. 單目或雙目永久性完全失明（包括對光線的感覺）	100%
6. 單目或雙目永久性完全失明（但對光線仍有感覺）	50%
7. 完全喪失眼球晶體或眼球晶體永久性完全喪失功用： (a) 雙目；或 (b) 單目	75%
8. 永久性完全失聰： (a) 雙耳；或 (b) 單耳	75%
	15%

喪失肢體指位於手腕或以上的手部或腳踝或以上的腳部與身體分離；或手腕以下整隻手或腳踝以下整隻腳永久性完全喪失功用。

高風險運動保障的賠償額

若**受保人**在**旅程**中參加以下活動時，純粹因意外**損傷**而導致永久性傷殘或死亡，最高賠償額為上述所選計劃的賠償額的百分之五十，這些活動包括：**冬季運動**、水肺潛水、滑水、急流漂筏、帆船航行、滑浪風帆、其他水上及水底活動、高空彈簧跳繩、跳降落傘、乘坐熱氣球、高山遠足、登山、攀石或騎馬活動。此賠償額受本保險單的不保事項及條款所約束。

總賠償額

就任何一次意外，本部分所有項目的賠償總額不得超過所選計劃所述保額的百分之一百。若本保險單有多位**受保人**，**招商局保險**在同一意外中所支付的賠償額以保單所述的總賠償額為限（如適用）。

受保人不得就同一意外同時依據第六部分及第十九部分（如適用）提出索償。

第七部分 遺體運返

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
遺體運返	港幣120,000元	港幣95,000元	港幣50,000元
本部分最高賠償額	港幣120,000元	港幣95,000元	港幣50,000元

若**受保人**在**旅程**中不幸身故，**招商局保險**以不超過保障表所示的賠償額為限，將通過及使用**國際救援**的服務，安排及支付以下事項：

- 處理及運送遺體返港；或
- 遺體於**海外**土葬，但費用以不超過運送遺體返港所需的費用為限。

第八部分 個人責任

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
個人責任	港幣1,500,000元	港幣1,000,000元	港幣500,000元
本部分最高賠償額	港幣1,500,000元	港幣1,000,000元	港幣500,000元

招商局保險將賠償**受保人**於**海外**旅程中，因意外引致下述情況而需承擔法律責任所支付的金額：

- 他人的身體損傷（包括死亡或疾病）；及/或
- 他人的財物損失或損毀。

在書面同意的情况下，**招商局保險**也會賠償**受保人**相關的法律費用及支出，惟**招商局保險**的總體責任以不超過保障表所示的賠償額為限。

第九部分 取消旅程

每一位**受保人**就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
9.1 因指定原因而取消旅程	港幣40,000元	港幣30,000元	港幣15,000元
或			
9.2 旅程延誤後取消旅程	港幣3,000元	港幣2,000元	港幣1,000元
本部分最高賠償額	港幣40,000元	港幣30,000元	港幣15,000元

9.1 因指定原因而取消旅程

招商局保險將賠償**受保人**於**旅程**開始前，直接因下列原因而必須取消**旅程**所損失的已為該**旅程**預繳或有責任支付而不可由其他途徑退回的訂金或費用，最高賠償額以不超過保障表9.1項所示為限：

- 於**旅程**前保障期內，**受保人**、其親屬或旅遊夥伴身故或遭受**嚴重損傷**或**嚴重疾病**，或**受保人**其居住於**香港**的生意合夥人身故；或

- (b) 受保人於**旅程前保障期**內感染了**指定疾病**；或被懷疑感染**指定疾病**而被本港有關健康及檢疫的政府機構頒令強制隔離，以致不能開展**旅程**；或
- (c) 受保人於**旅程前保障期**內被傳召作證人或出任陪審員；或
- (d) 香港政府依據**外遊警示制度**，對**旅程**內預先安排的旅遊地點發出「**黑色警示**」，惟規定：
- 受保旅遊地點必須在受保人已繳付**旅程**訂金及保單已簽發後才被發出「**黑色警示**」；及
 - 旅程**必須在**旅程**預定離境日前七天內取消；及
 - 旅程**必須在「**黑色警示**」生效期間取消；及
 - 受保人已採取了一切合理的措施向有關的旅遊服務供應商索償退款以減少損失。

9.2 旅程延誤後取消**旅程**

招商局保險將賠償受保人於**旅程**開始前，直接因預先安排的旅遊地點爆發不可預測的自然災難以致原定啓程時間連續延誤最少二十四小時而決定取消**旅程**所損失的已為該**旅程**預繳或有責任支付而不可由其他途徑退回的訂金或費用，最高賠償額以不超過保障表9.2項所示為限。受保人不可就同一自然災難同時依據第九部分9.2項及第十三部分提出索償。

受保人只可就同一**旅程**於上述9.1或9.2的其中一項提出索償。

第十部分 縮短**旅程**

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
縮短 旅程	港幣40,000元	港幣30,000元	港幣15,000元
本部分最高賠償額	港幣40,000元	港幣30,000元	港幣15,000元

招商局保險將賠償受保人於啓程後，因下列原因而必須提早結束**旅程**直接返回**香港**而需支付**海外**額外的交通費和膳宿費用，和損失已為該**旅程**預繳而未享用的旅費和 / 或膳宿費，最高賠償額以不超過保障表所示為限：

- 於**旅程**期間，受保人、其親屬或旅遊夥伴身故或遭受**嚴重損傷**或**嚴重疾病**，或受保人其居住於**香港**的生意合夥人身故；或
- 受保人於**海外旅程**期間感染了**指定疾病**；或受保人被懷疑感染**指定疾病**，而被當地有關健康及檢疫的政府機構頒令強制隔離，以致被迫中止或縮短**旅程**而直接返港；或
- 預先安排的旅遊地點爆發不可預見的自然災難而必須提早結束**旅程**；或
- 香港政府依據**外遊警示制度**，對**旅程**內預先安排的旅遊地點發出「**黑色警示**」，惟規定：
 - 對受保人已身處的旅遊地點發出的「**黑色警示**」必須在本保險單承保的**旅程**期間內發出；及
 - 受保人已採取了一切合理的措施向有關的旅遊服務供應商索償退款以減少損失。

第十一部分 行李及個人物品損失

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
每一件、一套或組合的行李或個人物品最高賠償額 (包括攝影、電子、音響和/或影像器材物品)	港幣 2,500元	港幣 2,000元	港幣 1,250元
攝影、電子、音響和/或影像器材物品最高賠償總額	港幣 7,000元	港幣 5,000元	港幣 3,000元
本部分最高賠償額	港幣15,000元	港幣10,000元	港幣5,000元

招商局保險將根據以下條件，賠償受保人於**旅程**中，其所隨身攜帶或購買的行李及個人物品的意外損失或損毀，惟賠償將以物品損失當時的實際價值或維修費用計算，以較低者為準：

- 損失發生於
 - 行李及個人物品是由酒店職員或承運機構處理或保管時，受保人必須得到酒店或承運機構出具的損失書面證明，並將該證明提供給**招商局保險**；或
 - 行李及個人物品被偷竊，或被他人以暴力或以暴力恐嚇方式強行搶走時，受保人必須於事件發生後二十四小時內向當地警方報失，並於索賠時，將該詳細的警方報告一併呈交。
- 任何一件物件、一套或組合物品的賠償額以不超過保障表所示為限。以前述為基礎，任何攝影、電子、音響和/或影像器材物品的賠款總額以不超過保障表所示為限。
- 對於購入不超過一年的物品，**招商局保險**可選擇以重置或支付修理損毀物品所需的費用作賠償。
- 對於購入超過一年的物品，**招商局保險**可選擇以重置或支付修理損毀物品所需的費用，扣除相等於該物品自然損耗的金額後作賠償。
- 受保人應採取一切合理的預防措施以確保其行李及個人物品並沒有被置諸不理。

受保人不得就同一物品同時依據第十一及十二部分提出索償。

第十二部分 行李延誤

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
行李延誤 (每連續十小時)	港幣1,000元	港幣750元	港幣500元
本部分最高賠償額	港幣2,000元	港幣1,500元	港幣1,000元

招商局保險將賠償受保人於抵達**海外**目的地後，因航空公司誤送行李以至其未能取得隨行李連連續最少十小時而需購買緊急用品或衣物或必需品的費用。行李延誤首十小時的最高賠償額以不超過保障表所示為限，其後每滿十小時的最高賠償額均按保障表所示額外賠償，但賠償總額以不超過保障表所示為限。而受保人必須得到航空公司或航運公司出具的行李延誤書面證明，並將該證明提供給**招商局保險**方可索償。就本部分而言，**招商局保險**有權要求受保人在獲得賠償後，交回其就該索償所購買的應急物品。

受保人不得就同一物品同時依據第十一及十二部分提出索償。

第十三部分 旅程延誤

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
旅程延誤 (每連續十小時)	港幣500元	港幣400元	港幣250元
本部分最高賠償額	港幣3,000元	港幣2,000元	港幣1,000元

招商局保險將賠償受保人原定於**旅程**上所乘搭的獲許可航班或客輪，因自然災難、惡劣天氣、獲許可航班或客輪的機械故障，或因獲許可航班、客輪、機場或港口發生僱員罷工或工業行動或工潮，或因機械或結構性故障引致獲許可航班重返地面，而延誤原定啓程時間超過連續最少十小時（「**旅程延誤**」）。**旅程延誤**首十小時的賠償額以不超過保障表所示為限，其後每滿十小時的賠償額均按保障表所示額外賠償，但賠償總額以不超過保障表所示本部分最高賠償額為限。受保人必須得到航空公司或航運公司出具的**旅程延誤**書面證明，並將該證明提供給**招商局保險**方可索償。

受保人不得就同一自然災難同時依據第九部分9.2項及第十三部分提出索償。

第十四部分 個人金錢

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
個人金錢	港幣3,000元	港幣2,000元	港幣1,000元
本部分最高賠償額	港幣3,000元	港幣2,000元	港幣1,000元

招商局保險以不超過保障表所示的賠償額為限，將賠償受保人於**海外旅程**中，其所攜帶的現金、銀行鈔票、外幣鈔票、支票、八達通咭、郵政匯票、本票或旅行支票，因意外或盜竊引致而不能復原的損失。惟受保人必須於事件發生後二十四小時內向當地警方報案，並將該報失證明提供給**招商局保險**方可索償。

第十五部分 飛機騎劫

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
飛機騎劫(每天)	港幣 3,000元	港幣 2,000元	港幣 1,000元
本部分最高賠償額	港幣30,000元	港幣20,000元	港幣10,000元

招商局保險將賠償受保人以付費乘客身份乘搭獲許可航班時，因該航班被人以武力或武力恐嚇方式從正規駕駛人員手中非法地奪取並控制（「**騎劫**」）而引致**旅程**延誤或阻礙，以至受保人不能按原定時間抵達目的地而需要等候超過連續十二小時，在該十二小時等候期後起計，每天最高賠償額以不超過保障表所示為限。而受保人必須得到航空公司出具的飛機騎劫書面證明，並將該證明提供給**招商局保險**方可索償。

第十六部分 旅行證件

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
旅行證件	港幣3,000元	港幣2,000元	港幣1,000元
本部分最高賠償額	港幣3,000元	港幣2,000元	港幣1,000元

招商局保險將賠償受保人於**海外旅程**期間因遺失、被盜或損毀而需更換香港身份證、信用卡、駕駛執照、回鄉証、簽證或護照的費用，而最高賠償額以不超過保障表所示為限。有關損失必須於事件發生後二十四小時內向當地警方報案，並將該書面報失證明提供給**招商局保險**方可索償。

第十七部分 租車自負額

每一位受保人就每一次**旅程**之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
租車自負額	港幣5,000元	港幣4,000元	港幣3,000元
本部分最高賠償額	港幣5,000元	港幣4,000元	港幣3,000元

若受保人在**海外旅程**中向認可租車機構租用汽車或露營車，並因所租車輛意外損失或損毀而需按租車協議及相關有效的汽車保險單條款支付自負額或扣除額，**招商局保險**將以不超過保障表所示的賠償額為限，賠償受保人由此而必須支付的自負額或扣除額。

惟規定：

- 所租車輛必須在受保人保管及控制下意外損失或損毀；及
- 受保人已遵從租車協議中的所有規定；及
- 受保人在意外發生時持有駕駛所租車輛的有效執照及並非參與任何競賽活動。

第十八部分 缺席重點旅遊項目

每一位受保人就每一次旅程之最高賠償額

保障表	鑽石計劃	金計劃	銀計劃
缺席重點旅遊項目	港幣3,000元	港幣2,000元	港幣1,000元
本部分最高賠償額	港幣3,000元	港幣2,000元	港幣1,000元

若受保人因本保險單第九或十部分載明的承保事故而必須取消或縮短旅程，以致缺席在海外舉行的體育、音樂或娛樂活動，招商局保險將以不超過保障表所示的賠償額為限，賠償受保人已為該活動預繳而不可由其他途徑退回的門票費用，惟受保人必須就該承保事故於本保險單第九或十部分同時獲得賠償。

受保人不得就同一項目同時依據第九或十部分及第十八部分提出索償。

第十九部分 人身意外升級保障

(此部分為自選性質，必須於投保書或承保表中清楚陳述並經簽署批核才生效)

在受保人已繳付附加保費的情況下，本保險單第六部分將更改如下：

每一位受保人就每一次旅程之最高賠償額

受保人年齡(以保險單起保日期計算)	鑽石計劃	金計劃	銀計劃
18歲至75歲	港幣1,000,000元	港幣1,000,000元	港幣500,000元
17歲或以下	港幣250,000元	港幣250,000元	港幣250,000元
76歲或以上	港幣250,000元	港幣250,000元	港幣250,000元

若受保人在旅程中純粹因意外損傷而導致在該意外發生後十二個月內死亡或永久性傷殘，招商局保險會按下述情況賠償：

項目	最高賠償額百分比
1. 意外死亡	100%
2. 永久性完全癱瘓	100%
3. 喪失肢體(單肢或多肢)	100%
4. 完全的及不能治愈的精神失常	100%
5. 單目或雙目永久性完全失明(包括對光線的感覺)	100%
6. 單目或雙目永久性完全失明(但對光線仍有感覺)	50%
7. 完全喪失眼球晶體或眼球晶體永久性完全喪失功用： (a) 雙目；或 (b) 單目	75% 50%
8. 永久性完全失聰： (a) 雙耳；或 (b) 單耳	75% 15%
9. 下列身體部份完全斷離或永久性完全喪失其功用： (a) 一隻手之拇指及四隻手指 (b) 一隻手之四隻手指 (c) 拇指 (i) 兩個關節；或 (ii) 一個關節 (d) 食指 (i) 三個關節；或 (ii) 兩個關節；或 (iii) 一個關節 (e) 中指 (i) 三個關節；或 (ii) 兩個關節；或 (iii) 一個關節 (f) 無名指 (i) 三個關節；或 (ii) 兩個關節；或 (iii) 一個關節 (g) 尾指 (i) 三個關節；或 (ii) 兩個關節；或 (iii) 一個關節 (h) 一隻腳的全部腳趾 (i) 大腳趾 (i) 兩個關節；或 (ii) 一個關節 (j) 其他腳趾(如多於一趾，以每趾計)	50% 40% 25% 10% 10% 8% 4% 6% 4% 2% 5% 4% 2% 4% 3% 2% 15% 5% 2% 1%
10. 三級程度燒傷(燒傷面積佔身體表面百分比)： (a) 佔20%或以上 (b) 佔15%至20%以下 (c) 佔10%至15%以下 (d) 佔5%至10%以下	20% 15% 10% 5%

喪失肢體指位於手腕或以上的手部或腳踝或以上的腳部與身體分離；或手腕以下整隻手或腳踝以下整隻腳永久性完全喪失功用。

高風險運動保障的賠償額

若受保人在旅程中參加以下活動時，純粹因意外損傷而導致永久性傷殘或死亡，最高賠償額為上述所選計劃的賠償額的百分之五十，這些活動包括：冬季運動、水肺潛水、滑水、急流漂筏、帆船航行、滑浪風帆、其他水上及水底活動、高空彈簧跳繩、跳降落傘、乘坐熱氣球、高山遠足、登山、攀石或騎馬活動。此賠償額受本保險單的不保事項及條款所約束。

總賠償額

就任何一次意外，本部分所有項目的賠償總額不得超過所選計劃所述保額的百分之一百。若本保險單有多位受保人，招商局保險在同一意外中所支付的賠償額以保單所述的總賠償額為限(如適用)。

受保人不得就同一意外同時依據第六部分及第十九部分(如適用)提出索償。

4. 不保事項

招商局保險將不會賠償由下列事故直接地或間接地引起、發生或隨之而發生的損失：

適用於所有部分

- 戰爭、侵略、外敵行為、戰鬥(不論宣戰與否)、內戰、叛亂、革命、起義、軍事政變或篡權、由任何政府或公共的或當地的權力機構的命令依法沒收、強徵、徵用、拆毀或損毀的財物。
 - 無論當時在神智清醒或精神失常的情況下，蓄意性的自殘或自殺(不論屬於犯罪與否)或做出任何企圖威脅自身的行為。
 - 分娩、懷孕、流產、墮胎及其併發症，儘管該事故也許由意外促使或引致。
 - 已存在之狀況、神經或精神的病症或疾病、愛滋病、性病、任何先天或遺傳性異常或殘缺。
 - 醉酒、使用並非由註冊醫生處方的麻醉劑或藥物，接受和毒品或酒精成癮有關的治療。
 - 任何已特別投保的財物；或如沒有投保此保險單，任何可於其他私人或政府保險單、基金或計劃內獲得補償的損失。
 - 受保人的任何非法或違法行為，或遭海關或有關當局沒收、扣留、拆毀的財物。
 - 任何違反政府條例，或在大眾傳媒預先警告將會爆發蓄意的暴動、罷工後，受保人卻沒有採取相應措施去避免損失的索賠。
 - 乘搭便車、以徒步的方式旅行、騎電單車、狩獵活動、深海垂釣、以策騎者或司機或乘客身分進行任何形式的競賽、以職業選手身份或以收取報酬方式進行體育活動。
 - 空中活動(跳傘、乘坐熱氣球、或以付費乘客身份乘搭獲正式許可航空公司或包機公司經營並由合資格持牌機師駕駛的定期航線的獲許可飛機除外)。
 - 參與海、陸、空軍服務或運作，測試任何類型的運輸工具，被僱用為體力勞動者、演員、導遊、領隊、航空公司或航運公司的工作人員，或從事採礦、空中攝影、處理爆炸品或離岸活動如商業潛水或油氣鑽探。
 - 本保險不會負責任何直接或間接由任何恐怖主義活動所引起、導致的損失、損毀、死亡、受傷、疾病、或相關的費用或支出，無論該等損失是否由其他原因或事件同時或經任何時序引致。而若死亡或傷殘並非由使用或威脅使用核武器或裝置、核能、任何放射性、化學性或生物性劑的恐怖主義活動所引致，則這個別的不保事項並不適用於第六部分-人身意外或第十九部分-人身意外升級保障(如生效)。
- 就本保險單而言，所指的恐怖主義活動是指任何人或任何人士，無論單獨或代表有關任何組織或政府而作出的行為，該行為包括，但不限於使用武力或暴力或/或威脅的成份，而該行為是出於政治、宗教、意識形態或類似目的，包括任何意圖影響政府和/或使公眾或部份公眾恐慌的行為。
- 本保險亦不會負責任何直接或間接因控制、防範、鎮壓恐怖主義活動或任何與之有關的行動所引起、導致的損失、損毀、死亡、受傷、疾病或相關的費用或支出。
- 所有由核武器或裝置、核能、任何放射性、化學性或生物性劑或物料直接或間接引起、導致或與此有關連的索賠。

適用於第一、二及三部分的不保事項

- 受保人違反醫生勸告出外旅遊或受保人以治療疾病為目的而旅遊。
- 特別護理服務、輪椅、人工呼吸器、義肢、支架、拐杖、其他義肢的裝置、醫院儀器的費用，但住院期間租用此類裝置或儀器的費用則除外。
- 無論在甚麼情況下，受保人將不會就國際救援保障的服務獲得賠償，除非該等服務是通過國際救援安排及提供的。

適用於第七部分的不保事項

任何沒有通過國際救援安排及提供的服務。

適用於第八部分的不保事項

- 由汽車、電單車、飛機或輪船引起的相關法律責任。
- 因受保人的行業、生意或職業有關所引起的責任。
- 任何明確的保證或協議，除非責任是在沒有明確的保證或協議的情況下也會存在的。
- 受保人本人、或通常與其同住之家庭成員或任何人士，或受僱於受保人之任何僱員或在其受僱期間引致的身體損傷(包括死亡或疾病)、財物損失或損毀。

- (e) 由**受保人**擁有、或託管、或監管或管理的財物的損失或損毀。
- (f) 任何懲罰或懲戒性的損失。
- (g) 如果其初審判決並非經由具司法管轄權的**香港**法院發出或從而獲得的任何判決。

適用於第九、十及第十八部分的不保事項

- (a) **受保人**當發現必須取消或縮短行程時，沒有立即通知旅遊服務供應商。
- (b) 由懷孕至分娩所引致的損失。
- (c) 運輸工具延誤。
- (d) 旅遊服務供應商的財政崩潰、疏忽或違約。
- (e) 政府規例或法案。

適用於第十一部分的不保事項

- (a) 以下類型的財物不在保障範圍之內：動物、植物、消耗品、汽車（包括配件）、電單車、單車、船隻、馬達、任何其他運輸工具、家庭用品、古董、電腦（包括軟件及其週邊設備）、珠寶手飾、郵票、眼鏡、假牙或義肢、手稿、證券、票據、文件、金錢、旅行支票、信用卡、提款咭、八達通咭、郵政匯票、本票。
- (b) 隱形眼鏡、易碎或易損壞物品的損失或損毀，除非該損失或損毀是因火災或因運載該等物品的交通工具發生意外而引致的。
- (c) 因正常損耗、逐漸變質、內在缺陷、缺陷或不當的設計或工藝、機械或電力故障或錯亂、清潔、染色、維修、修復或更改、蟲蛀或蟲害、大氣或天氣的因素而引致的損失或損毀。
- (d) 租借財物的損失或損毀。
- (e) 直接或間接因以下情況所引致的財物損失或損毀：暴動、反叛、革命、內戰、篡權、或政府為防止這類情況發生而採取的行動、根據檢疫或海關條例而沒收或銷毀的物品、任何政府或海關當局命令沒收的物品、違禁品、非法交易的物品。
- (f) 當財物在航空公司或其它航運公司保管時的損失或損毀，除非該損失或損毀已於二十四小時內報告該等公司，並獲得該等公司出具的損失書面證明。
- (g) 沒有在損失事件發生後二十四小時內向當地警方報失並取得警方報告。
- (h) 涉及有關承保於任何其他保險單，或已獲公共運輸機構或酒店賠償的財物損失或損毀。
- (i) 在**受保人**行程前提早或分開寄運的行李及物品的損失。
- (j) 財物被放置於沒人看管之車輛內或公共場所，或由於**受保人**沒有採取應有的防護及安全措施而引致的財物損失。
- (k) 有關商品或樣本的損失。
- (l) 存錄於磁帶、記憶咭、磁碟或其他載體中資料的損失。
- (m) 運動器材在使用時的損失或損毀。
- (n) 凹陷、刮花或玷污而致的損壞。

適用於第十三部分的不保事項

純粹因**受保人**於**旅程**中乘搭的航班或客輪延遲啓航而導致未能登上其後預定的航班或客輪的損失。

適用於第十四部分的不保事項

- (a) 財物被放置於沒人看管之車輛內或場所，或由於**受保人**沒有採取應有的防護及安全措施而引致的財物損失或盜竊。
- (b) 沒有在損失事件發生後二十四小時內向當地警方報失並取得警方報告。

適用於第十六部分的不保事項

- (a) 旅遊證件被放置於沒人看管之車輛內或場所，或由於**受保人**沒有採取應有的防護及安全措施而引致的財物損失或盜竊。
- (b) 沒有在損失事件發生後二十四小時內向當地警方報失並取得警方報告。
- (c) 同時索償相同性質旅遊證件的臨時本及永久本。在此情況下，**受保人**只可選擇索償其中一款。

適用於第十七部分的不保事項

- (a) 非法或違法使用所租車輛。
- (b) **受保人**受酒精或藥物影響下駕駛或使用所租車輛。

5. 條款

5.1 認別

本保險單及作為保險單組成部分的承保表，連同投保書及任何由**受保人**或其代表提供的其他資料，將成為本保險單之依據，並應視為一完整之合約。

5.2 保障之詮釋

本保險單須根據**香港**法律詮釋，及受**香港**司法權限制。

5.3 詐騙

如有任何索償涉及有關欺詐行為、或如有任何人仕以欺詐方法或手段圖謀本保險單的**保單利益**，**招商局保險**將不會就該等索償負上責任。

5.4 風險改變

在本保險單有效期內，若有任何重要的資料更改，或有任何情況可能增加本保險單所承保的風險，**受保人**必須通知**招商局保險**。

5.5 保單作廢

如果**受保人**或其代表提供的任何重要資料中有誤報、偽報或漏報情況，則**招商局保險**可予以本保險單失效。

5.6 撤銷（只適用於全年保險單）

本保險單可於下列情況下被取消：

- (a) **受保人**以書面通知**招商局保險**，保險單被取消後，**招商局保險**將按照現行短期保費率扣除有效期間之保費，或現行最低保費，即收取不少於全年保費的百分之五十，以較高者為準。
- (b) **招商局保險**以提前七日之取消通知書郵寄至最後所知**受保人**的地址，**招商局保險**將按比例退還自保險單取消日起計之未到期保費。

5.7 責任履行

受保人應如同在沒有投保之情況下，以謹慎和合理的態度使受保財物得到安全及良好的監管，防止有受傷、損失或損毀的事件發生，並儘量減少損失或損毀。**受保人**也應採取一切合理的預防措施以確保其行李及個人物品並沒有被置諸不理。

5.8 持有的權益

在任何損失或損毀發生時，**招商局保險**及其授權的任何人士，有權在不承擔任何責任或在不減少**招商局保險**在本保險單下任何權利的前提下可以：

- (a) 接管或保存受本保險單保障的損失或損毀財物；
 - (b) 接管或要求**受保人**傳送受本保險單保障的財物，並合理地處理有關財物作合理用途。
- 無論受保財物是否已由**招商局保險**接管，該財物不得被遺棄予**招商局保險**。

5.9 同時持有多於一份的保險單

受保人不可就同一次**旅程**投保多於一份由**招商局保險**簽發的旅遊保險單。假如**受保人**同時在該等保險單獲得保障，**招商局保險**將以**受保人**獲得最高保障額的保險單為根據，並退還**受保人**就其餘的保險單而多繳付的額外保費。

5.10 保費退回選項（只適用於單次旅程保險單及單程旅程保障）

若預先安排的旅遊地點在**旅程**預定離境前被發出任何級別的外遊警示，在**受保人**並沒有蒙受任何可依據保險單而獲得賠償的損失的情況下，**受保人**可於該**旅程**出發前以書面申請取消此保險單並取回全數已付的保費。一經取消，本保險單內所有保障即時無效。

5.11 保險之保障（只適用於單次旅程保險單及單程旅程保障）

除以上5.10所述的情形外，保險單一經簽發後，保險之保障將不能續約、更改及取消。

5.12 香港居民

按本保險單的條件規定，所有**受保人**必須為通常居住於**香港**的**香港**居民。

5.13 索賠步驟

當發生任何有可能引起索賠的事件時，**受保人**必須於事發後的一個月內通知**招商局保險**，並提供**招商局保險**書面報告詳述事件發生經過。

5.14 損失證明

作為**招商局保險**承擔保險賠償責任的先決條件，**受保人**必須根據**招商局保險**不時在處理索賠過程中可能提出的合理要求，自費提供其所需的報告、資料及證明。**招商局保險**有權按情況需要，要求**受保人**在收到合理通知後進行身體檢查，或在**受保人**已身故的情況下，要求其個人代表對遺體進行檢驗，而所需費用將由**招商局保險**支付。

有關**受保人**死亡的索償，必須具備一份正式的死亡證書方可確立，但假如**受保人**是在意外後或在其乘坐的船隻或飛機的意外全毀後失蹤，有關的死亡索償則必須由法庭裁定死亡宣告方可確立。

5.15 通知有關機構

本保險單第十一部分受保的財物如有損失或損毀，**受保人**應採取一切合理的措施以保護、保存及挽救物品，並應立即通知當地警察、酒店、運輸公司或交通運輸站。

5.16 賠償金的支付

除特別要求外，**招商局保險**會在獲得所需索償證明後將賠償直接支付予**受保人**。而有關意外死亡的賠償金則會支付予**受保人**的遺產繼承人。在該賠償經收訖後，**招商局保險**於保險單上承擔的賠償責任將會解除。

- 5.17 **抗辯**
若有第三者就本保險單的保障範圍進行任何索償時，**招商局保險**將有權選擇接辦該索償及進行抗辯或和解。但當**招商局保險**已就該等索償支付或開始支付**保單利益**後，其於本條款上承擔的任何責任即告完結。
- 5.18 **代位求償**
當**招商局保險**在完全地履行其本保險單上的責任，即按照保單約定支付了**受保人**的索償後，**招商局保險**將可享有代位求償權利，向第三者追討其可能需要就**受保人**的損失或損毀而負上的責任。
- 5.19 **仲裁**
如果對本保險單之賠償額發生爭議，該爭議應根據現行的仲裁法例來仲裁決定。若雙方對選擇仲裁人或公斷人不能達成協議，則轉交到當時的香港國際仲裁中心之主席評選。本保險單規定要首先獲得仲裁裁決方可對本保險單提出法律訴訟。
- 5.20 **免責聲明**
招商局保險會盡力確保**國際救援**向**受保人**提供高質素之服務。但**招商局保險**將不會就任何服務供應者提供的有關服務或任何由此引致的後果而負上責任。
- 5.21 **遵守保險單條件**
受保人如有違反本保險單內之任何條件，其所有賠償申請將不被接納。
- 5.22 **合約第三者權利**
任何不是本保險單某一方的人士或實體，不能根據《合約（第三者權利）條例》（香港法例第623章）強制執行本保險單的任何條款。

6. 國際救援特別條款

- 6.1 **如遇緊急事故**
如遇醫療或其他性質的緊急事故，**受保人**或其個人代表在作出任何行動或付款前必須先致電**國際救援**
(852) 2861 9299 並說明：
設於香港的支援中心 電話 **(852) 2861 9299** 並說明：
(a) **受保人**姓名；
(b) **受保人**之保險單號碼；
(c) **損傷**或**疾病**情況；
(d) 主診醫生的資料，如有；
(e) 現時位置及聯絡方法；以便支援人員提供協助。
注意：**受保人**或其個人代表在未有事前獲得**國際救援**同意或安排的情況下，而進行或支付有關緊急支援服務的個人行動將不獲賠償。
- 6.2 **醫療證明**
招商局保險通過**國際救援**的服務，只會在獲得主診醫生及**國際救援**的醫學顧問的同意，並證明**受保人**需要醫療撤離或護送返港時方可進行。
- 6.3 **互相合作**
為協助**國際救援**在提供支援服務期間可完全確定**受保人**的情況所需，**受保人**和/或其個人代表必須與該支援中心的醫學顧問和/或代理人充分合作。假如**受保人**和/或其個人代表無理地拒絕所需協助，則**受保人**將會喪失上述支援及服務的資格。
- 6.4 **權限**
國際救援就有關支援及服務的方式擁有最終決定權。假如**國際救援**所提出的合理支援及服務建議被拒絕，其後有關的索賠將不獲賠償。
- 6.5 **真誠**
國際救援將會真誠地提供所有必需的支援及服務，並會採取一切可行及有效率的辦法以執行其職責，但對一些超越其控制的環境和情況將不會負責。
- 6.6 **追討權**
當**招商局保險**或**國際救援**就本保險單第一、二、三或七部分的保障項目，為**受保人**支付了一些並不屬於保障範圍的費用時，**受保人**應在收到**招商局保險**的通知後，立即向**招商局保險**償還已支出或**招商局保險**將要負責支付的金額。

如**國際救援**提供的服務之總費用超出了保險單中相關的保障金額，則超出該金額的所有費用必須由**受保人**承擔。